



FACT Quality Boot Camp

prior to the

**ANZ TCT ANNUAL
SCIENTIFIC MEETING**

**August 24, 2026
8:00 AM - 5:00 PM**

Pullman East Melbourne
192 Wellington Parade, East Melbourne VIC 3002

Hosts



Phillip Johnson, MMedSc(Path)

Director/Scientific Director
Queensland Cord Blood Bank
At The Mater



Ngaire Elwood, AM PhD MAICD

Director, BMDI Cord Blood Bank & Head,
Cord Blood Advanced Therapies
Research Laboratory, Stem Cell Medicine
BMDI Cord Blood Bank

Speakers



Celeste Hill

Quality Manager
Fiona Stanley Hospital Blood and Marrow
Transplant Program



Joanna Alfonso

Clinical Quality Manager
Blood Transplant and Cell Therapies
Program, Westmead Hospital



Flora (Chin Yi) Kan

Quality Officer, Blood and Marrow
Transplant + Cellular Therapies
Agency for Clinical Innovation



Daniel Kilmartin

Quality Manager
Queensland Children's Hospital Blood
and Marrow Transplant Service



Agenda

Check-in will begin at 8:00 AM - Breakfast is not provided.

8:25AM - WELCOME



8:30 AM WRITING YOUR PROGRAM'S STORY: THE ANNUAL QUALITY REPORT + ROUNDTABLE



Writing an annual quality report can be more than a compliance exercise; it can be a powerful way to communicate your program's progress, priorities, and impact. This presentation will explore practical strategies for turning quality data into a clear, compelling narrative that highlights achievements, identifies opportunities for improvement, and engages key stakeholders through meaningful reporting.

10:20 AM - BREAK

10:30 AM DEMONSTRATING IMPROVEMENT THROUGH OCCURRENCES + ROUNDTABLE



Occurrence reporting can do more than document events; it can serve as a powerful driver of quality improvement, learning, and safer care. Attendees will examine practical ways to analyze trends, identify root causes, and use occurrence data to demonstrate measurable improvement across processes, systems, and outcomes.

12:15 PM - LUNCH

1:00 PM VALIDATION OVERVIEW + ROUNDTABLE



This presentation will provide a practical overview of validation as a key element of quality management, focusing on how organizations establish documented evidence that processes, systems, and activities consistently perform as intended. Attendees will gain a clearer understanding of core validation concepts, common components such as planning, protocols, and documentation, and the role validation plays in ensuring consistency, compliance, and reliable outcomes.

2:45 PM - BREAK

3:00 PM EXECUTION OF THE VALIDATION + ROUNDTABLE



In this session, presenters will focus on the practical execution of validation, from following approved protocols to documenting results, managing deviations, and confirming that acceptance criteria have been met. Attendees will gain insight into how disciplined execution supports consistency, traceability, and confidence that validated processes perform as intended in real-world practice.

4:45 PM SUMMARY OF DAY/CLOSING



Bringing the day's key themes, insights, and takeaways together, highlighting practical ideas participants can carry back to their own organizations. Facilitators will reflect on shared challenges and successes, invite brief participant reflections, and outline next steps or upcoming opportunities to continue the conversation beyond the conference.

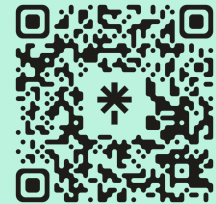
5:00 PM CONFERENCE ENDS

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